

## Physician Profiling/Reputation Websites

For info on monitoring your name, guidance on responding to reviews, and resources on building a positive online presence, see HCMS web page: [www.hcms.org/practice-resources/reputation/](http://www.hcms.org/practice-resources/reputation/)

Website	Create, edit and update physician profile	Are reviews monitored by site for appropriateness and site guidelines?	Ability to request site to review and potentially remove a review	Ability to respond to a review *	Info and frequently asked questions
<a href="#">Angie's List</a>	<a href="#">Claim your Angie's List profile</a>	Yes, see <a href="#">Comments policy</a>	Yes, on a limited basis <a href="#">Deleting a review policy</a>	Yes, via profile. See <a href="#">Business Center</a>	<a href="#">FAQs</a>
<a href="#">CareDash</a>	<a href="#">Claim your CareDash profile</a>	All reviews are read to ensure complies with guidelines. See 'For Healthcare Providers' tab <a href="#">FAQs</a>	Yes, see <a href="#">Report a review</a>	Yes, see <a href="#">Response guidelines</a>	See 'For Healthcare Providers' tab <a href="#">FAQs</a>
<a href="#">DrScore.com</a>	Site uses nat'l and state databases to create profiles. To correct Profile inaccuracies email: <a href="mailto:info@drscore.com">info@drscore.com</a>	Yes, see <a href="#">Terms of use</a>	No, instead, site provides ability for physicians to view patient satisfaction details. <a href="#">Info for physicians</a>	No, the site provides ability for physicians to view patient satisfaction details. <a href="#">Info for physicians</a>	<a href="#">FAQs</a>
<a href="#">Heathcare Reviews</a>	<a href="#">Log in or register your Healthcare Reviews profile</a>	Not monitored but must meet rules of conduct. See 'submissions' info of <a href="#">Terms of use</a>	Yes, via <a href="#">Log in to profile</a>	Yes, via <a href="#">Log in to profile</a>	<a href="#">About</a>
<a href="#">Healthgrades</a>	<a href="#">Update or register your Healthgrades profile</a>	Yes, patient surveys are validated. See <a href="#">Provider Portal FAQs</a> .	Yes, can flag a review via profile page. <a href="#">See 'Respond to Survey' info in Provider Portal section.</a> Or to report a possible falsified survey, contact customer service.	Yes, via profile. <a href="#">See 'Respond to Survey' info in Provider Portal section.</a>	<a href="#">Provider Portal FAQs</a>
<a href="#">InsiderPages</a>	See 'How do I claim my business' with InsiderPages <a href="#">FAQs</a>	Not monitored but see 'ownership of content' and 'restrictions on use' of <a href="#">Terms and conditions</a>	Yes, see 'How do I remove a review' and 'How do I report an inappropriate review' <a href="#">FAQs</a>	Yes, see 'How does a business owner respond to a review' <a href="#">FAQs</a>	<a href="#">FAQs</a>

\* Physicians must be aware of HIPAA regulations prior to responding to a review.

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<a href="#">Kudzu</a>	<a href="#">Claim your Kudzu profile</a>	Not monitored but must meet <a href="#">Review guidelines</a>	Yes, on a limited basis <a href="#">FAQs</a>	Yes, see <a href="#">Managing reviews</a>	<a href="#">FAQs</a>
<a href="#">RateMDs</a>	<a href="#">Log in or claim your RateMDs profile</a>	Not monitored but must meet <a href="#">Terms of use</a>	Yes, via profile. Click the 'flag' icon next to the rating and tell site why it should be removed. <a href="#">Log in to Profile</a>	Yes, via <a href="#">Log in to profile</a>	See 'For Doctors' section <a href="#">FAQs</a>
<a href="#">Vitals</a>	Site uses data from a variety of sources. To update profile, email <a href="mailto:support@vitals.com">support@vitals.com</a> or call customer service at (210) 842-0760 or <a href="#">Claim your Vitals profile</a>	Yes, only displays validated patient reviews and must meet terms. See '#5 submissions/reviews' <a href="#">Terms of use</a>	Reviews are not edited, but may 'report abuse' via profile. <a href="#">FAQs</a>	Not indicated	<a href="#">FAQs</a>
<a href="#">WebMD</a>	<a href="#">Sign in or create a WebMD profile</a>	Not monitored but reserves the right to review prior to submission. <a href="#">Terms and conditions of use</a>	Yes, for violations of terms of use, etc. <a href="#">Contact via email</a>	Not indicated	<a href="#">About</a>
<a href="#">Yelp</a>	<a href="#">Claim your Yelp business page</a>	Not monitored but must meet <a href="#">Guidelines</a>	Yes, for violations of guidelines. See <a href="#">How do I report a review</a>	See info on <a href="#">Responding to reviews</a>	<a href="#">Info for business owners</a>
<a href="#">ZocDoc</a>	<a href="#">List your ZocDoc practice or sign in</a>	Yes, only allows verified reviews. <a href="#">Patient Review Policy</a>	Contact service team at (855) 962-3621 or <a href="#">Contact support</a>	Not indicated	<a href="#">Services provided</a>

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