

Telemedicine Payer Policies



Passed during the 2017 Texas Legislative (Regular) Session, [SB 1107](#) addresses insurer coverage for telemedicine services. A health plan may not exclude from coverage telemedicine services solely because the covered service or procedure is not provided through an in-person consultation. Health plans are to post on their websites an explanation of their payment practices for telemedicine services. The bill does not require payment parity, but it does provide coverage parity.

Telemedicine/Telehealth Payment Policies						
Aetna	BCBSTX	Cigna	Humana	UHC	Medicare	Medicaid
pending	Policy	<p>Fully-funded: follows Texas mandate</p> <p>Self-funded: must use telehealth vendors (MDLIVE, AmWell)</p>	Policy	Policy	Policy	Policy

Payer polices are subject to change. Please verify individual payer rules and patient benefits prior to rendering telemedicine services. For more information, visit our [Telehealth/Telemedicine](#) web page.