

2017 HCMS Physicians' Hospital Survey

13,000 physicians invited

2,189

completed
surveys

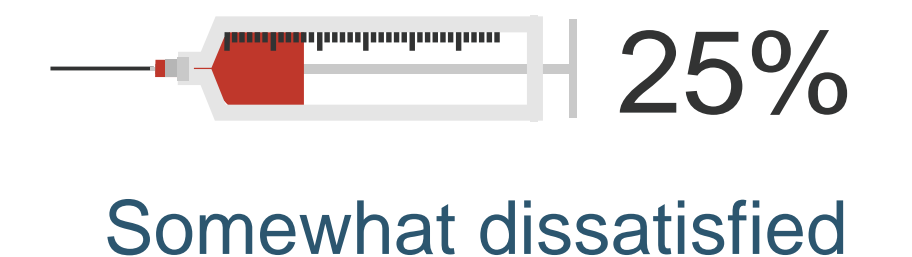
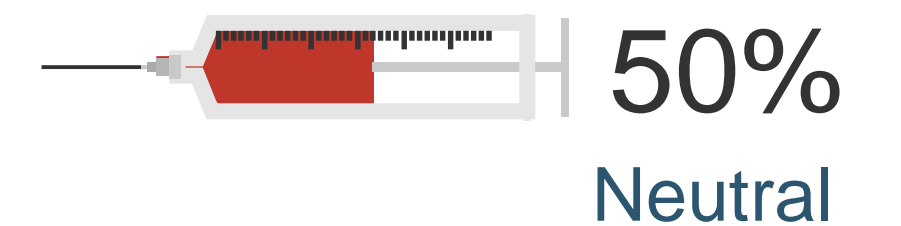
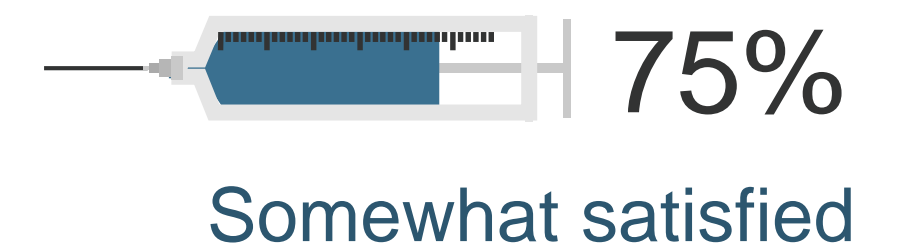
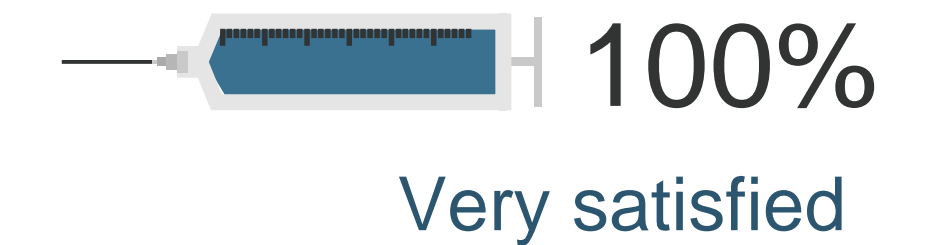
3,911

hospital
evaluations

1 to 3

hospitals evaluated
by each physician

Rating Scale



Hospitals were evaluated on 43 components in 5 categories



**Overall
Satisfaction**



**Quality of
Medical Care**



**Policy and
Administration**



**Medical
Staff Issues**



**Electronic
Medical Records**

2017 HCMS Physicians' Hospital Survey



Overall satisfaction highest among specialized hospitals

88%	Texas Children's West Campus	85%	Texas Children's Main Campus
84%	Children's Memorial Hermann	81%	MD Anderson Medical Center

Highest rated attributes overall

81% Ease of Admitting Patients

78% Ease of Referring Patients

Average across institutions

Lowest rated attributes overall

Leadership Training Opportunities

Addressing Physician Stress and Burnout

57%

Average across institutions

2017 Key Findings



HCMS
Harris County Medical Society

Gelb
An Endeavor Management Company