

2017 HCMS Physician's Hospital Survey

Survey Highlights by hospital system



CHI St. Luke's

- 60%** Overall Satisfaction
- 65%** Management Shows Patient Safety is a Priority
- 70%** Quality of Nursing Staff
- 65%** Quality of Other Support Staff
- 53%** Administration Respects/Collaborates with Staff



Harris Health

- 76%** Overall Satisfaction
- 71%** Management Shows Patient Safety is a Priority
- 73%** Quality of Nursing Staff
- 73%** Quality of Other Support Staff
- 62%** Administration Respects/Collaborates with Staff



HCA

- 72%** Overall Satisfaction
- 74%** Management Shows Patient Safety is a Priority
- 74%** Quality of Nursing Staff
- 77%** Quality of Other Support Staff
- 67%** Administration Respects/Collaborates with Staff



Houston Methodist

- 79%** Overall Satisfaction
- 78%** Management Shows Patient Safety is a Priority
- 83%** Quality of Nursing Staff
- 82%** Quality of Other Support Staff
- 66%** Administration Respects/Collaborates with Staff

2017 HCMS Physician's Hospital Survey

Survey Highlights by hospital system



Memorial Hermann

75% Overall Satisfaction

74% Management Shows Patient Safety is a Priority

78% Quality of Nursing Staff

78% Quality of Other Support Staff

63% Administration Respects/Collaborates with Staff



Texas Children's

89% Overall Satisfaction

86% Management Shows Patient Safety is a Priority

92% Quality of Nursing Staff

91% Quality of Other Support Staff

73% Administration Respects/Collaborates with Staff



MD Anderson

81% Overall Satisfaction

77% Management Shows Patient Safety is a Priority

84% Quality of Nursing Staff

83% Quality of Other Support Staff

61% Administration Respects/Collaborates with Staff



St. Joseph MC

68% Overall Satisfaction

69% Management Shows Patient Safety is a Priority

66% Quality of Nursing Staff

71% Quality of Other Support Staff

70% Administration Respects/Collaborates with Staff