

Health Plan Program/Srvcs	Aetna	Blue Cross and Blue Shield of Texas	Cigna	Humana	United Healthcare
Website	<a href="#">Website</a>	<a href="#">Website</a>	<a href="#">Website</a>	<a href="#">Website</a>	<a href="#">Website</a>
<b>Authorization/Review</b>	<p>Some employers have specific preauthorization requirements for their employees, so always check with Provider Service Center:</p> <p><b>Aetna LeapSM and all other plans call:</b> 1-888-632-3862</p> <p><b>HMO and Medicare Advantage plans:</b> 1-800-624-0756 or Call the number listed on the back of the member's ID card.</p>	<p><b>Telephone:</b> 1-800-528-7264 or Call the number listed on the back of the member's ID card.</p> <p>Submit completed Behavioral Health Forms to: Blue Cross and Blue Shield of Texas Behavioral Health Unit PO Box 660241 Dallas, TX 75266-0241 Fax Number: toll-free 877-361-7646</p>	<p><b>Telephone:</b> 800-926-2273 <b>Fax:</b> 860-847-5207 or Call the number listed on the back of the member's ID card.</p>	<p><b>Telephone:</b> 1-800-523-0023 or <b>Telephone:</b> 1-800-777-6330 or <b>Fax:</b> 1-800-807-1898 or <b>Online:</b> www.Availity.com</p> <p align="center"><a href="#">Authorization</a></p>	<p>Call the number listed on the back of the member's ID card or log on to <a href="http://www.providerexpress.com">www.providerexpress.com</a> (must be an in-network physician).</p>
<b>Contact Info and Claims Mailing Address</b>	<p>Claims should be filed electronically. <b>Aetna payer ID: 60054</b></p>	<p>Behavioral Health Claims should be filed electronically. If a provider must file a paper claim, mail claim to:</p> <p><b>BCBSTX Behavioral Health Unit</b> PO Box 660044 Dallas, TX 75266-0241</p> <p>Blue Essentials, Blue Advantage HMO, and Blue Premier</p> <p><b>Magellan Behavioral Health Providers of Texas, Inc.</b> 1-800-729-2422, 8 a.m. to 7 p.m.</p>	<p>Behavioral Health Claims</p> <p>File claims electronically or on paper to the payer indicated on the authorization letter.</p> <p>To check patient claim status, review eligibility/coverage, along with other tools login to <a href="http://www.cignaforhcp.com">www.cignaforhcp.com</a></p> <p><b>Contracting New Providers:</b> 1-800-283-6226</p>	<p><b>Humana Behavioral Health Telephone:</b> 800-890-8288 <a href="http://www.humanabehavioralhealth.com/">www.humanabehavioralhealth.com/</a></p> <p><b>Humana's Mental and Behavioral Health Help Line:</b> 866-376-2920</p> <p><b>Claims:</b> <b>Humana Behavioral Health</b> 2101 W. John Carpenter Freeway, Suite 100 Irving, TX 75063 USA</p> <p><b>EAP Claims</b> Humana Behavioral Health 2101 W. John Carpenter Freeway, Suite 150 Irving, TX 75063 USA</p>	<p><b>UHC Community Plan</b> P.O. Box 30760, Salt Lake City UT 84130-0760</p> <p><b>United Health Care Options PPO</b> Please check the claims address on the member's ID card.</p>
<b>Medical Director</b>	<p><b>Thomas Hamlin, MD</b> Senior Behavioral Medical Director <a href="mailto:thomas.hamlin@optum.com">thomas.hamlin@optum.com</a> 713-599-5609</p> <p><b>Kathy Scott-Gurnell, MD</b> Behavioral Medical Director <a href="mailto:kathy.scottgurnell@optum.com">kathy.scottgurnell@optum.com</a> 713-599-5623</p> <p><b>Rakesh Desai, MD</b> Behavioral Medical Director <a href="mailto:rakesh.desai@optum.com">rakesh.desai@optum.com</a> 713-599-5505</p>	<p><b>Conway McDanald, MD, VP/CMO</b> <a href="mailto:conway_mcdanald@bcbstx.com">conway_mcdanald@bcbstx.com</a> 1-972-766-4627</p> <p>Frank Webster, MD Senior Medical Director, Behavioral Health <a href="mailto:Frank_webster@bcbstx.com">Frank_webster@bcbstx.com</a> 1-972-766-4664</p>	<p><b>Douglas Nemecek, MD</b> <a href="mailto:Douglas.Nemecek@cigna.com">Douglas.Nemecek@cigna.com</a> 1-952-996-3295</p>	<p><b>Larry Weinstein, MD</b> <a href="mailto:lweinstein@lifesynch.com">lweinstein@lifesynch.com</a> 469-759-4598</p>	<p><b>Thomas Hamlin, MD</b> Regional Medical Director <a href="mailto:thomas.hamlin@optum.com">thomas.hamlin@optum.com</a> 713-599-5609</p> <p><b>Rakesh Desai, MD</b> 713-599-5505</p>