

Physician Profiling/Reputation Websites

For info on monitoring your name, guidance on responding to reviews, and resources on building a positive online presence, see HCMS web page: www.hcms.org/practice-resources/reputation/

Website	Create, edit and update physician profile	Are reviews monitored by site for appropriateness and site guidelines?	Ability to request site to review and potentially remove a review	Ability to respond to a review *	Info and frequently asked questions
Angie's List	Claim your Angie's List profile	Yes, see Comments policy	Yes, on a limited basis Deleting a review policy	Yes, via profile. See Business Center	FAQs
CareDash	Claim your CareDash profile	All reviews are read to ensure complies with guidelines. See 'For Healthcare Providers' tab FAQs	Yes, see Report a review	Yes, see Response guidelines	See 'For Healthcare Providers' tab FAQs
DrScore.com	Site uses nat'l and state databases to create profiles. To correct Profile inaccuracies email: info@drscore.com	Yes, see Terms of use	No, instead, site provides ability for physicians to view patient satisfaction details. Info for physicians	No, the site provides ability for physicians to view patient satisfaction details. Info for physicians	FAQs
Heathcare Reviews	Log in or register your Healthcare Reviews profile	Not monitored but must meet rules of conduct. See 'submissions' info of Terms of use	Yes, via Log in to profile	Yes, via Log in to profile	About
Healthgrades	Update or register your Healthgrades profile	Yes, patient surveys are validated. See Provider Portal FAQs .	Yes, can flag a review via profile page. See 'Respond to Survey' info in Provider Portal section. Or to report a possible falsified survey, contact customer service.	Yes, via profile. See 'Respond to Survey' info in Provider Portal section.	Provider Portal FAQs
InsiderPages	See 'How do I claim my business' with InsiderPages FAQs	Not monitored but see 'ownership of content' and 'restrictions on use' of Terms and conditions	Yes, see 'How do I remove a review' and 'How do I report an inappropriate review' FAQs	Yes, see 'How does a business owner respond to a review' FAQs	FAQs

* Physicians must be aware of HIPAA regulations prior to responding to a review.

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RateMDs	Log in or claim your RateMDs profile	Not monitored but must meet Terms of use	Yes, via profile. Click the 'flag' icon next to the rating and tell site why it should be removed. Log in to Profile	Yes, via Log in to profile	See 'For Doctors' section FAQs
Vitals	Site uses data from a variety of sources. To update profile, email support@vitals.com or call customer service at (210) 842-0760	Yes, only displays validated patient reviews and must meet terms. See '#5 submissions/reviews' Terms of use	Reviews are not edited, but may 'report abuse' via profile. FAQs	Not indicated	FAQs
WebMD	Call (888) 848-8931 to create or update WebMD profile	Not monitored but reserves the right to review prior to submission. Terms and conditions of use	Call (888) 848-8931 to request an update to profile	Not indicated	About
Yelp	Claim your Yelp business page	Not monitored but must meet Guidelines	Yes, for violations of guidelines. See How do I report a review	See info on Responding to reviews	Info for business owners
ZocDoc	List your ZocDoc practice or sign in	Reviews are verified	Contact service team at (855) 962-3621 or Contact support	Not indicated	Services provided

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