

### Case Management/Care Coordinators – A Valuable Resource

Leverage Care Coordinators and other payer resources to reduce staff time and effort on managing difficult or complex patients. In the current pay-for-performance environment, it is necessary to demonstrate high quality care at low cost. Using all of a plan's resources can help you accomplish this without large investments in staff time and practice resources. Quality scores/measures like HEDIS are being used to determine fee schedules and bonus programs with not only Medicare, but commercial payers as well.

- Aetna - <https://aet.na/2qQYWFP>, 1-800-424-4660
- BCBS PPO - <https://bit.ly/2pm2LT0>, 1-800-462-3275
- BCBS HMO - <https://bit.ly/32QHVJd>, 1-800-441-9188
- Cigna - <https://bit.ly/2q88g8r>
- Humana - <https://huma.na/2CTdmI5>
- United Healthcare - <https://bit.ly/2RETpvE>