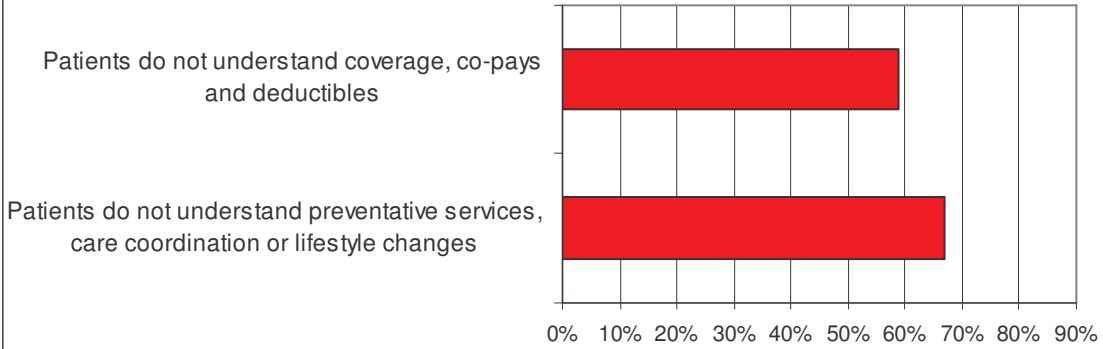


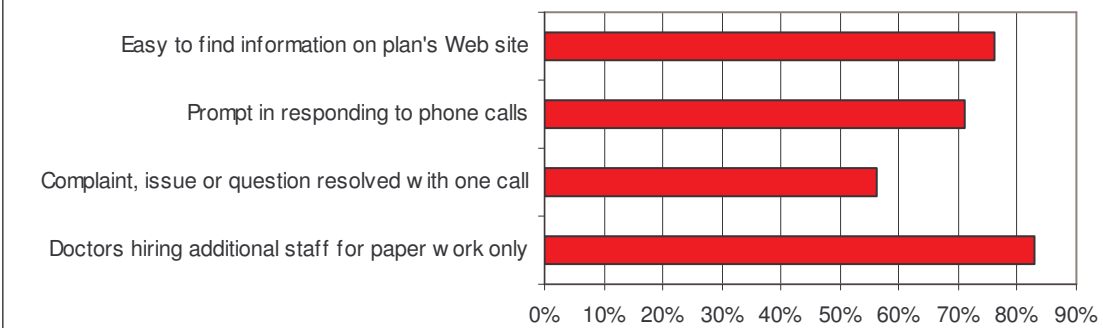
### Customer Service by Insurance Companies

#### % of Physicians Reporting Difficulties:



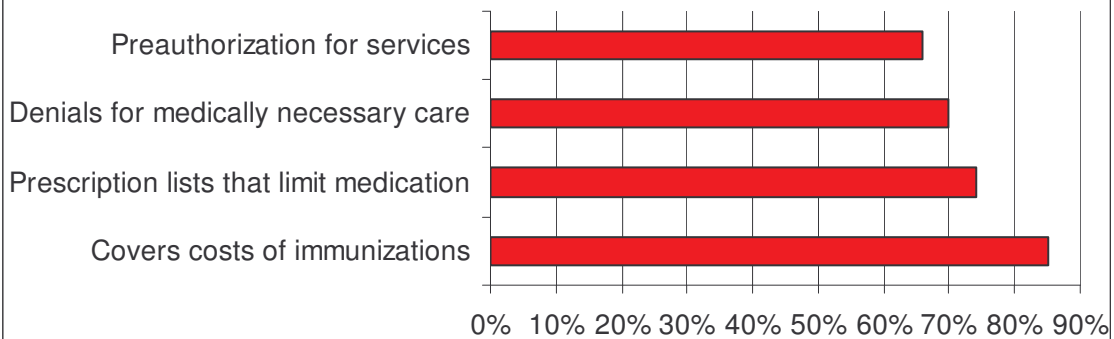
### Customer Service by Insurance Companies

#### % of Physicians Reporting Difficulties:



### Patient Services by Insurance Companies

#### % of Physicians Reporting Difficulties:



### Payment by Insurance Companies

#### % of Physicians Reporting Difficulties:

