



October 27, 2009

Dear Provider:

UniCare has made a strategic decision to exit the commercial health insurance market in Texas and Illinois. This means that after a transition period, UniCare will no longer provide commercial medical benefits in these markets.

UniCare has endorsed Blue Cross and Blue Shield as the insurer of choice because of their portfolio of products, care and disease management initiatives, wellness programs and established record of providing quality health benefits. As statewide plans, the BCBS service areas overlap UniCare's service area and includes most of UniCare's network physicians and hospitals in Illinois and Texas.

We expect this decision to have minimal impact on you and the other health care providers in these states, but we wanted to make you aware. If you have any additional questions or concerns, please contact UniCare provider services.

UniCare appreciates the service you've provided to our members. We are committed to making this transition smooth for you, your staff and our customers.

Sincerely,

A handwritten signature in cursive script that reads "Paul A. Beckman".

Paul A. Beckman
Vice President, Health Services
UniCare